

ANELOTTI Oreste S.r.l. unipersonale	Quality Policy	Rev. 0 Date: April 2017
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QUALITY POLICY

Taking into account the continuous technological evolution in the sector and the specific needs of both markets and customers, Anelotti Oreste S.r.l. undertakes to consolidate and develop its success through continuous improvement.

The cornerstones of **Anelotti Oreste S.r.l.'s** quality policy are the following:

1. RESPECT FOR CUSTOMER NEEDS

that is:

- 1.1. compliance with legal requirements and reference standards;
- 1.2. reliability of the service provided;
- 1.3. pursuit of customer satisfaction.

2. TRAINING AND RESOURCES

Anelotti Oreste S.r.l.'s strengths to achieve its Quality objectives are:

- 1.4. personnel training and motivation;
- 1.5. the availability of adequate resources (equipment, testing and measurement equipment);
- 1.6. the selection of qualified suppliers.

2. STRATEGY AND IMPROVEMENT

Continuous improvement can be achieved through:

- 2.1. the search for and qualification of reliable suppliers;
- 2.2. the expansion of the range of services within the technical capabilities of the company in order to satisfy the needs of niche markets or meet highly stringent quality requirements;
- 2.3. effective and efficient management of processes, organization, and the company's professionalism;
- 2.4. the reduction of non-conformities, the elimination of defects, and the reduction of costs, which allow the acquisition of larger market shares and customer loyalty;
- 2.5. periodic review of Anelotti Oreste S.r.l.'s quality management system to verify its continued suitability and the possibility of further improvements.

The General Management:

- appoints Ms. Francesca Casali as the Management Representative and Mr. Alessandro Bellardi, assisted by Mr. Simone Ardesi, as the Manager of the Quality Management System granting them the powers and the necessary resources for its implementation;
- favors the application, improvement, and development of the Quality System;
- ensures that the principles of the quality management system are disseminated, understood, and implemented by all employees and collaborators.

The General Management